



2023 VOLUNTEER SIGN-UP FORM

Event Information	
Title:	Calgary National Bank Challenger
Venue:	OSTEN & VICTOR Alberta Tennis Centre
Dates:	November 5, 2023 – November 12, 2023
Tournament Director:	Danny Da Costa

Personal Information	
Application Date:	
First Name:	
Last Name:	
Address:	
Phone Number:	
Email Address:	
T-Shirt Size:	
Do you have any health-related requirements?	
Are you older than 18?	Yes No

Volunteer Group

If you are selecting more than one category, please let us know the order of priority for your choices when you attach this form in an email.

Usher

Ushers control access to courts and direct spectators to appropriate seating areas. They are also responsible for opening and closing the ropes and supervising the viewing areas.

Will Call (Ticketing)

Volunteers in this group are responsible for coordinating the pick-up/drop-off of the tickets. Also, they assist with the distribution of various accreditation passes and badges to those arriving at the venue.

Access Control

Access Control volunteers validate admission and accreditation for access and are stationed at various checkpoints at the venue.

Transportation

Volunteers in this group provide shuttle service for players, coaches, officials and tournament staff. Generally, the shuttle service is between the airport, the venue and the tournament hotel. Drivers must be at least 25 years of age and hold a valid Alberta Driver's License with a clean driver's abstract. A police background check is also required for all drivers.

Airport Greeter

A group of volunteers will be sent to the airport in the early stages of the event with our tournament staff to meet and greet the players, coaches, officials and others. Volunteers will be assisting with directing players to their designated buses and ensuring the player arrival list is up to date each day.

Volunteer Organization Committee

The Volunteer Organization Committee will consist of members who will assist the management team with coordinating all volunteer groups. Generally, these members will be involved prior to the start date of the tournament and will help with scheduling and running orientation sessions. Other tasks will be assigned during the event as part of daily tournament operations.

Availability

Please indicate your availability before and during the week of the tournament by checking the boxes below. All volunteers will be scheduled based on availability.

*Due to the nature of the sport, there is no exact time when the matches conclude during the week. In the early stages of the event, it is anticipated that most matches will end before 11:00 pm. Volunteers scheduled during the evening are expected to remain at the venue until all matches are completed.

Day:	Morning (8:00 am – 12:00 pm)	Afternoon (12:00 pm – 5:00 pm)	Evening (5:00 pm – 11:00 pm*)
Friday, November 3			
Saturday, November 4			
Sunday, November 5			
Monday, November 6			
Tuesday, November 7			
Wednesday, November 8			
Thursday, November 9			
Friday, November 10			
Saturday, November 11			
Sunday, November 12			